LISLE-WOODRIDGE FIRE DISTRICT

2019 Annual Report
As the Fire Chief / Administrator, I am pleased to present the 2019 Annual Report.

On behalf of the Board of Trustees, the Board of Fire Commissioners, and all of us at the Lisle-Woodridge Fire Protection District, we would like want to thank the community for their continued support of our mission: to provide a variety of services designed to protect the lives and property of those people within the District from the adverse effects of fires, sudden medical emergencies, or exposures to dangerous conditions caused by man or nature. I am confident this year’s annual report will highlight our commitment to the people we are honored to serve and protect.

The Lisle-Woodridge Fire District, organized in 1944, is located within the high tech corridor of DuPage County and southern Will County, approximately thirty miles west of the City of Chicago. The District’s total service area is about twenty-four square miles. The District’s boundaries encompass the entire Village of Lisle, a significant portion of the Village of Woodridge, and unincorporated areas of DuPage County. The Lisle-Woodridge Fire Protection District is considered a special district and is supported primarily through property taxes. We are ever mindful and respectful of the resources provided to us by the community.

The Fire District has ninety-one full-time employees who provide a wide range of services to its residents. These services include fire suppression, advanced life support emergency medical services, CPR courses for the public, fire prevention and public education, fire risk analysis, underwater rescue and recovery, hazardous material response, and technical rescue. Services are provided utilizing five fire stations, one ladder truck, four engines, three ambulances, and a Battalion Chief.

The Fire District has continued to maintain our Class 1 rating from the Insurance Services Office (ISO) for the past twenty-six years. This classification favorably impacts a property owner’s fire insurance premium. The District is proud to be one of the highest rated fire districts in the entire nation. On August 7, 2019, the Lisle-Woodridge Fire District achieved Agency Accreditation from the Commission on Fire Accreditation International (CFAI). The Fire District was honored to be the sixty-first (61st) fire agency in the nation to achieve Agency Accreditation and ISO Class 1. Although challenging, this process has helped identify current District performance measures compared to industry best practices and the National Fire Protection Association (NFPA) standards. Accredited agencies are often described as being community-focused, data-driven, outcome-focused, strategic-minded, well-organized, properly equipped, and properly staffed and trained. Accreditation helps establish a culture of continuous improvement and is an international recognition of achievement. It shows the community your agency is performing to industry best practices and is holding itself accountable through an external peer review. The District is required to submit an annual compliance report documenting progress in addressing the Commission’s strategic and specific recommendations. I encourage you to visit our website www.lwfd.org to view all of the accreditation documents.
As part of the accreditation process, the District adopted a new 2020-2024 Strategic Plan. The 2020-2024 Strategic Plan’s priorities include Financial Sustainability, Community Involvement, Operational Effectiveness and Workforce Development.

In October of 2019, the Fire District celebrated our seventy-fifth (75th) anniversary of providing exceptional service to the community. Although our faces and equipment have changed, our commitment to excellence remains.

Functional Cooperation efforts continue with the Darien-Woodridge Fire District. This cooperative effort has improved daily staffing of the emergency vehicles while providing an effective fire fighting force. We continue to work on identifying areas where the Districts can reduce operational costs through cooperation.

In 2019, the District was recognized by the Government Finance Officers Association’s (GFOA) Certificate of Achievement for Excellence in Financial Reporting and Award for Outstanding Achievement in Popular Financial Reporting (PAFR), these documents can also be found on our website.

I am proud of the Lisle-Woodridge Fire District’s accomplishments in 2019. The Fire District is committed to making your home a safer place to live, work, and recreate. Our VISION: To be recognized by our community as a model of excellence in providing fire protection and emergency medical services while dedicating ourselves to continuous improvement in emergency service delivery.

On behalf of our Officers, Firefighters, and Administrative Staff, thank you for the privilege of serving.

Keith A. Krestan
Fire Chief / Administrator
kkrestan@lwfd.org
Station 51
Headquarters
1005 School St.
Lisle, IL 60532

Station 52
7393 Woodridge Dr.
Woodridge, IL 60517

Station 53
3001 Woodridge Dr.
Woodridge, IL 60517

Station 54
2505 Green Trails Dr.
Lisle, IL 60532

Station 55 & Maintenance Facility
2005 Warrenville Rd.
Lisle, IL 60532
**DEMOGRAPHICS**

- **SQUARE MILES**: 24
- **POPULATION**: 63,678 (+ 30K daytime)
- **ANNUAL BUDGET**: $16,400,000

**MISSION**

To provide a variety of services designed to protect the lives and property of those people within the District from adverse effects of fires, sudden medical emergencies or exposures to dangerous conditions caused by man or nature.

**VISION**

To be recognized by our community and employees as: A model of excellence in providing protection, emergency medical services and related services; A District dedicated to continuous improvement in every detail of the service we provide; A District that fosters an environment of tolerance, trust and involvement; A District responsive to the community’s needs and concerns.

**GUIDING PRINCIPALS**

We believe: We exist to help people; in respect for all people; that people are our most important assets; that continuous improvement is accomplished one step at a time; in the responsible use of our resources.
2019 EMERGENCY RESPONSE ACTIVITY

CALL VOLUME
- EMS: 61%
- Fire: 33%
- Technical Rescue: 3%
- HazMat: 1%
- Other: 2%

CALLS
- 4,832 EMS Calls
- 131 Fire Calls (Includes structure fires, brush fires and vehicle fires)
- 104 Technical Rescue Calls (Includes vehicle extrication, elevator rescues, high angle and water rescue)
- 241 Hazardous Materials Calls (Includes gas leaks, carbon monoxide alarms and chemical emergencies)
- 2,629 Other Calls
- **7,592 TOTAL CALLS**

**90% Response Time Call to 1st Arrival**

**9 MINS. AND 06 SECS.**

(Includes 911 call processing, dispatch, turn-out and travel)
Incident Types

- Service Call: 283
- Overpressure: 17
- Hazardous Condition: 243
- Good Intent: 438
- Fire: 131
- Activated Alarm: 1,299
- EMS: 5,187

Multiple Incidents

- 1 or More, 47%
- 2 or More, 15%
- 3 or More, 3%
- 4 or More, 1%

MUTUAL AID

- Given: 497
- Received: 708

Total Value Loss: $1,314,521
Total Value Saved: $143,265,697
Save vs. Loss: 90.98%
2019 EMS Activity

Top 10 Call Types

1. Sick Person
2. Falls
3. Motor Vehicle Accident w/Injury
4. Cardiac
5. Respiratory Difficulty
6. Behavioral
7. Syncope/Unconscious
8. Stroke/CVA
9. Seizures
10. Overdose

Total number of EMS Incidents
Medical, Cardiac, Trauma, Other

Destination Hospital

Cardiac Arrests
30% Were resuscitated with ROSC (Return of Spontaneous Circulation)

20

2686

1406

371

667

Adventist Bolingbrook
Central Dupage
Edward
Good Samaritan

144
100
2044
1208
2019 TRAINING ACTIVITY

TRAINING HOURS

FIRE TRAINING: 47,463 Hours
EMS TRAINING: 2,420 Hours
HAZMAT TRAINING: 693 Hours
TECHNICAL RESCUE TRAINING: 645 Hours
DIVE TRAINING: 422 Hours
# 2019 Community Risk Reduction Division

**Public Education Events**

<table>
<thead>
<tr>
<th>Category</th>
<th>Quantity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Community Events</td>
<td>148</td>
</tr>
<tr>
<td>School Programs</td>
<td>84</td>
</tr>
<tr>
<td>Station Tours</td>
<td>22</td>
</tr>
</tbody>
</table>

**Total**

- **19,685** Total Number of Persons Reached
- **178** Total Number of CPR Participants
- **8** Total Number of Fire Prevention Week Programs
Promotions & New Hires

Scott Wezalis
Lieutenant

James Weaver
Lieutenant

Mike Grosche
Lieutenant

Doug Brockway
FireMedic II

Zachary Eisele
FireMedic II

Louis Gonzalez
FireMedic II

Eric Windmoeller
FireMedic II

Matthew Wingfield
FireMedic II

Matthew Moran
FireMedic II

Joseph Mosqueda
FireMedic II

Patrick Campbell
FireMedic II
We hope this report has demonstrated that the Lisle-Woodridge Fire District is dedicated to serving our community.

The Future of fire, rescue and EMS lies in always striving for excellence, and in employing the best personnel, technological advantages and practices related to the fire service. As fire, rescue and EMS continues to evolve so will our commitment to improve services and refine processes, with dedication to continuous improvement.

2019 Board of Trustees

Brent Frank  
President

Chad Chaffin  
Vice President

John Perry  
Treasurer

Joan Costin  
Secretary

Longry Wang  
Trustee

2019 Board of Fire Commissioners

Dennis Callan  
Chairman

Jack Kelly  
Secretary

Mark Vavruska  
Commissioner